

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

UNE Platform

Sep-2011

		Performance		Observations		Perf.		Wgt.		Domain Clustering	
PO	Pre-Ordering	FP	CLEC		CLEC	Diff.	Score	Wgt.	Score	Review	
PO-1-01-6020	Customer Service Record - EDI	NA	3.13		3,002	3.1289	0	2	0.000	0.000	
PO-1-03-6020	Address Validation -EDI	NA	10.95		1,308	10.9495	NA	0	NA	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000	
PO-1-01-6030	Customer Service Record - CORBA	NA	NA		NA		NA	0	NA	0.000	
PO-1-03-6030	Address Validation - CORBA	NA	NA		NA		NA	0	NA	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	NA	0.000	
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.40		60	3.4000	0	2	0.000	0.000	
PO-1-03-6050	Address Validation - Web GUI	NA	10.00		4	10.0000	NA	0	NA	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000	
OR Ordering		Wgt.									
OR-1-02-3140	% On Time LSRC - Flow Through - Platform - 2hrs		93.04		115		-1	10	-0.045	-0.111	
OR-2-02-3140	% On Time LSR Reject - Flow Through - Platform		100.00		171		0	5	0.000	0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.00		2,003		0	5	0.000	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day		99.60		1,992		0	5	0.000	0.000	
OR-4-17-1000	% On Time BCN - 2 Business Day		97.90		2,002		0	5	0.000	0.000	
OR-5-03-3140	% Flow-Through Achieved-UNE POTS Platform		80.10		201		-2	5	-0.045	-0.111	
OR-6-03-3140	% Accuracy - LSRC - Platform		0.00		270		0	5	0.000	0.000	
OR-1-04-3140	% OT LSRC - No Facility Check - Platform		99.40		168		0	5	0.000	0.000	
OR-1-06-3140	% OT LSRC/ASRC - Facility Check - Platform		83.33		6		NA	0	NA	0.000	
OR-2-04-3140	% OT LSR Rej.- No Facility Check - Platform		NA		NA		NA	0	NA	0.000	
OR-2-06-3140	% OT LSR/ASR Rej. - Facility Check - Platform		NA		NA		NA	0	NA	0.000	
PR Provisioning		FP	CLEC	FP	CLEC						
PR-3-01-3140	% Completed in 1 Day (1-5 Lines - No Disp) - Platform	59.39	61.84	490	76	6.05	0.2745	0	5	0.000	0.000
PR-4-05-3140	% Missed Appointment- FP - No Dispatch - Platform	2.52	5.49	4,676	182	1.18	-2.4061	-2	20	-0.181	-0.286
PR-4-04-3140	% Missed Appointment - FP - Dispatch - Platform	14.05	9.52	776	21	7.68	0.1976	0	10	0.000	0.000
PR-4-02-3100	Average Delay Days - Total - POTS	2.62	2.17	227	18	3.09	0.76	0.5778	0	15	0.000
PR-5-01-3140	% Missed Appointment - Facilities - Platform	1.03	0.00	776	21	2.23	0.8665	0	5	0.000	0.000
PR-5-02-3140	% Orders Held for Facilities > 15 days - Platform	0.00	0.00	776	21	0.00	5.0000	0	5	0.000	0.000
PR-6-01-3140	% Installation Troubles within 30 days - Platform	7.67	2.35	1,603	170	2.15	2.6575	0	10	0.000	0.000
MR Maintenance & Repair		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Diff.	Perf. Score	Wgt.	Wgtd. Score
MR-1-01-6050	Average Response Time - Create Trouble	1.37	9.12		3,493			7.7441	-2	2	-0.018
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	327.37		961			327.3673	NA	0	NA
Stat. Score											
MR-3-01-3144	% Missed Repair Appointments - Loop - Platform - Bus	14.93	15.79	536	114	3.68	-0.3967	0	10	0.000	0.000
MR-3-02-3144	% Missed Repair Appointments - CO - Platform - Bus	20.63	10.00	63	10	13.78	0.2943	0	10	0.000	0.000
MR-4-02-3144	Mean Time to Repair - Loop Trouble - Platform - Bus	15.72	20.42	536	113	18.11	1.87	-2.4893	-2	5	-0.045
MR-4-03-3144	Mean Time to Repair - CO Trouble - Platform - Bus	15.85	7.53	63	10	77.80	26.48	-0.3052	0	5	0.000
MR-4-06-3144	% Out of Service >4 Hours - Platform - Bus	65.60	88.89	375	27	9.47	-2.9471	-2	5	-0.045	-0.057
MR-4-07-3144	% Out of Service >12 Hours - Platform - Bus	34.93	59.26	375	27	9.50	-2.6881	-2	5	-0.045	-0.057
MR-4-08-3144	% Out of Service > 24 Hours - Platform - Bus	7.73	11.11	375	27	5.32	-1.0059	-1	5	-0.023	-0.029
MR-3-01-3145	% Missed Repair Appointments - Loop -Platform - Res	7.99	3.64	3,241	55	3.69	0.9288	0	10	0.000	0.000
MR-3-02-3145	% Missed Repair Appointments - CO - Platform - Res	6.15	NA	130	NA		NA	NA	0	NA	0.000
MR-4-02-3145	Mean Time to Repair - Loop Trouble - Platform - Res	27.15	19.37	3,241	55	21.37	2.91	2.0375	0	5	0.000
MR-4-03-3145	Mean Time to Repair - CO Trouble - Platform - Res	13.29	NA	130	NA	28.75		NA	NA	0	NA
MR-4-06-3145	% Out of Service >4 Hours - Platform - Res	87.66	85.71	2,139	21	7.21	0.0225	0	5	0.000	0.000
MR-4-07-3145	% Out of Service >12 Hours - Platform - Res	68.77	61.90	2,139	21	10.16	0.4611	0	5	0.000	0.000
MR-4-08-3145	% Out of Service > 24 Hours - Platform - Res	24.17	23.81	2,139	21	9.39	0.2588	0	5	0.000	0.000
MR-5-01-3140	% Repeat Reports w/in 30 days - Platform	14.38	9.50	3,970	179	2.68	1.7806	0	10	0.000	0.000
BI Billing											
BI-1-02-1000	% DUF in 4 Business Days		99.64		121,966,669			0	5	0.000	
"NA" - no activity "UD" - under development "SS" - Small Sample											
Totals								-14	221	-0.448	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire
Performance Assurance Plan Report

PRELIM

UNE LOOP

Sep-2011

		Performance		Observations		Perf.		Wgtd.		Domain Clustering		
PO	Pre-Ordering	FP	CLEC	CLEC		Diff.	Score	Wgt.	Score	Review		
PO-2-02-6010	OSS Interface Availability - Prime - WPTS		NA				NA	0	NA	0.000		
PO-1-01-6020	Customer Service Record - EDI	NA	3.13	3,002		3.1289	0	2	0.000	0.000		
PO-1-03-6020	Address Validation -EDI	NA	10.95	1,308		10.9495	NA	0	NA	0.000		
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000		
PO-1-01-6030	Customer Service Record - CORBA	NA	NA	NA			NA	0	NA	0.000		
PO-1-03-6030	Address Validation - CORBA	NA	NA	NA			NA	0	NA	0.000		
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	NA	0.000		
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.40	60		3.4000	0	2	0.000	0.000		
PO-1-03-6050	Address Validation - Web GUI	NA	10.00	4		10.0000	NA	0	NA	0.000		
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	5	0.000	0.000		
OR Ordering		Wgt.										
OR-1-02-3331	% On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs		99.71	342			0	10	0.000	0.000		
OR-2-02-3331	% On Time LSR Reject - Flow Thru - Loop/Pre-Qual		100.00	76			0	5	0.000	0.000		
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.00	2,003			0	2	0.000	0.000		
OR-4-16-1000	% On Time PCN - 1 Business Day		99.60	1,992			0	2	0.000	0.000		
OR-4-17-1000	% On Time BCN - 2 Business Day		97.90	2,002			0	2	0.000	0.000		
OR-5-03-3112	% Flow-Through Achieved-UNE POTS Loop		98.41	251			0	5	0.000	0.000		
OR-6-03-3331	% Accuracy - LSRC - Loop		0.00	134			0	5	0.000	0.000		
OR-1-04-3331	% OT LSRC - No Facility Check - Loop/LNP		98.47	1,374			0	5	0.000	0.000		
OR-1-06-3331	% OT LSRC/ASRC - Facility Check - Loop/LNP		NA	NA			NA	0	NA	0.000		
OR-2-04-3331	% OT LSR Rej - No Facility Check - Loop/LNP		NA	NA			NA	0	NA	0.000		
OR-2-06-3331	% OT LSR/ASR Rej - Facility Check - Loop/LNP		NA	NA			NA	0	NA	0.000		
PR Provisioning		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat. Score	Wgt.			
PR-4-02-3100	Average Delay Days - Total - POTS	2.62	2.17	227	18	3.09	0.76	0.5778	0	5	0.000	0.000
PR-4-04-3113	% Missed Appointment - FP - Dispatch - Loop-New	14.05	10.00	776	40		5.63	0.4458	0	20	0.000	0.000
PR-5-01-3112	% Missed Appointment - Facilities - Loop	1.03	0.00	776	42		1.60	0.3981	0	5	0.000	0.000
PR-5-02-3112	% Orders Held for Facilities > 15 days - Loop	0.00	0.00	776	42		0.00	5.0000	0	5	0.000	0.000
PR-6-01-3113	% Installation Troubles within 30 days - Loop New	4.05	0.00	888	88		2.20	1.8634	0	10	0.000	0.000
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut		0.00	86					0	10	0.000	0.000
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut		NA	NA					NA	0	NA	0.000
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut		NA	NA					NA	0	NA	0.000
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut		100.00	20					0	10	0.000	0.000
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut		NA	NA					NA	0	NA	0.000
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut		NA	NA					NA	0	NA	0.000
PR-9-04-3525	% On Time Batch Due Date-Loop-Batch Hot Cut		NA	NA					NA	0	NA	0.000
MR Maintenance & Repair		Diff.										
MR-1-01-6050	Average Response Time - Create Trouble	1.37	9.12	3,493				7.7441	-2	2	-0.024	-0.038
		Stat. Score										
MR-3-01-3112	% Missed Repair Appointments - Loop - Loop	8.98	7.76	3,777	219		1.99	0.4673	0	10	0.000	0.000
MR-4-02-3112	Mean Time to Repair - Loop Trouble - Loop	25.21	8.09	3,777	219	20.93	1.45	5.0000	0	5	0.000	0.000
MR-4-07-3112	% Out of Service > 12 Hours - Loop	64.44	14.29	2,430	56		6.47	5.0000	0	5	0.000	0.000
MR-4-08-3112	% Out of Service > 24 Hours - Loop	22.18	7.14	2,430	56		5.62	2.7717	0	5	0.000	0.000
MR-5-01-3112	% Repeat Reports w/in 30 days - Loop	14.38	12.88	3,970	233		2.37	0.5278	0	10	0.000	0.000
MR-3-02-3112	% Missed Repair Appointments - CO - Loop	10.87	8.33	46	12		10.09	0.3526	0	10	0.000	0.000
MR-4-03-3112	Mean Time to Repair - CO Trouble - Loop	7.98	11.09	46	12	12.13	3.93	-1.2410	-1	5	-0.030	-0.048
		Totals										
								-3	167			-0.054

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

RESALE

Sep-2011

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt.	Wgtd. Score	Domain Clustering Review				
		FP	CLEC	FP	CLEC									
PO-1-01-6020	Customer Service Record - EDI	NA	3.13		3,002		3.1289	0	2	0.000	0.000			
PO-1-03-6020	Address Validation -EDI	NA	10.95		1,308		10.9495	NA	0	NA	0.000			
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000	0.000			
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.40		60		3.4000	0	2	0.000	0.000			
PO-1-03-6050	Address Validation - Web GUI	NA	10.00		4		10.0000	NA	0	NA	0.000			
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	5	0.000	0.000			
OR Ordering														
OR-1-02-2320	% On Time LSRC -Flow Thru -POTS/Pre-Qualified Complex -2h	100.00			15			0	10	0.000	0.000			
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex	97.44			234			0	5	0.000	0.000			
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent	0.00			2,003			0	5	0.000	0.000			
OR-4-16-1000	% On Time PCN - 1 Business Day	99.60			1,992			0	5	0.000	0.000			
OR-4-17-1000	% On Time BCN - 2 Business Day	97.90			2,002			0	5	0.000	0.000			
OR-5-03-2000	% Flow Through - Achieved - POTS	86.67			180			-2	10	-0.087	-0.182			
OR-6-03-2000	% Accuracy - LSRC	0.25			398			0	10	0.000	0.000			
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx	97.44			313			0	5	0.000	0.000			
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx	NA			NA			NA	0	NA	0.000			
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx	NA			NA			NA	0	NA	0.000			
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx	NA			NA			NA	0	NA	0.000			
PR Provisioning														
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	59.39	14.29	490	7		18.69	-2.8925	-2	5	-0.043	-0.067		
PR-4-05-2100	% Missed Appointment- FP - No Dispatch - POTS	2.52	11.11	4,676	36		2.62	-2.8592	-2	20	-0.173	-0.267		
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	14.05	18.18	776	11		10.55	-0.8654	-1	10	-0.043	-0.067		
PR-4-02-2100	Average Delay Days - Total - POTS	2.62	1.43	227	7	3.09	1.18	1.1881	0	15	0.000	0.000		
PR-5-01-2100	% Missed Appointment - Facilities - POTS	1.03	0.00	776	11		3.07	1.2429	0	5	0.000	0.000		
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.00	0.00	776	11		0.00	5.0000	0	5	0.000	0.000		
PR-6-01-2100	% Installation Troubles within 30 days - POTS	7.74	11.43	1,603	35		4.56	-1.1162	-1	15	-0.065	-0.100		
MR Maintenance & Repair														
MR-1-01-6050	Average Response Time - Create Trouble	1.37	9.12		3,493			7.7441	-2	2	-0.017	-0.024		
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	327.37		961			327.3673	NA	0	NA	0.000		
Stat Score														
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	14.93	20.59	536	34		6.30	-1.1280	-1	10	-0.043	-0.061		
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	20.63	0.00	63	6		17.29	0.6103	0	10	0.000	0.000		
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	15.72	20.42	536	34	18.11	3.20	-1.6943	-2	5	-0.043	-0.061		
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	15.85	8.80	63	6	77.80	33.24	-0.6623	0	5	0.000	0.000		
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus	65.60	88.89	375	9		16.02	-1.9939	-2	5	-0.043	-0.061		
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	34.93	88.89	375	9		16.08	-3.7455	-2	5	-0.043	-0.061		
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	7.73	11.11	375	9		9.01	-1.0333	-1	5	-0.022	-0.030		
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	7.99	0.00	3,241	4		13.57	SS	0	10	0.000	0.000		
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	6.15	0.00	130	1		24.12	SS	0	10	0.000	0.000		
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	27.15	17.29	3,241	4	21.37	10.69	SS	NA	0	NA	0.000		
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	13.29	16.98	130	1	28.75	28.86	SS	NA	0	NA	0.000		
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	87.66	100.00	2,139	1		32.90	SS	NA	0	NA	0.000		
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	68.77	100.00	2,139	1		46.35	SS	NA	0	NA	0.000		
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	24.17	0.00	2,139	1		42.82	SS	0	5	0.000	0.000		
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	14.38	2.22	3,970	45		5.26	2.4018	0	10	0.000	0.000		
BI Billing														
BI-1-02-1000	% DUF in 4 Business Days		99.64		121,966,669				0	5	0.000			
"NA" - no activity "UD" - under development "SS" - Small Sample									Totals			-18	231	-0.623

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

DSL

Sep-2011

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgt'd Score	Domain Clustering
		FP	CLEC	FP	CLEC					
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	7.14		316	7.1424	NA	0	0.000	0.000
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA		NA	0	0.000	0.000
PO-2-02-6030	OSS Interface Availability - Prime - CORBA		NA				NA	0	0.000	0.000
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	7.24		25	7.2400	NA	0	0.000	0.000
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	2	0.000	0.000
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00		12		0	2	0.000	0.000
PO-8-02-6000	% On Time - Engineering Record Request		100.00		2		0	2	0.000	0.000
OR Ordering										
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000
OR-2-06-1341	% OT LSR/ASRC Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops		92.86		42		-1	5	-0.046	-0.227
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000
OR-2-06-3342	% On Time LSR/ASRC Rej - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000
OR-2-06-3340	% OT LSR/ASRC Rej - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.00		2,003		0	2	0.000	0.000
OR-4-16-1000	% On Time PCN - 1 Business Day		99.60		1,992		0	2	0.000	0.000
OR-4-17-1000	% On Time BCN - 2 Business Day		97.90		2,002		0	2	0.000	0.000
PR Provisioning										
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	4.67	NA	3	NA	1.15	NA	NA	0	0.000
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	100.00	NA	2	NA		NA	NA	0	0.000
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	100.00	NA	1	NA		NA	NA	0	0.000
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	0.00	NA	6	NA		NA	NA	0	0.000
PR-8-01-1341	% Open Orders in Hold Status >30 Days -2W Digital -UNE/Resale	100.00	NA	3	NA		NA	NA	0	0.000
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		97.87		47		0	10	0.000	0.000
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	1.00	3.80	2	5	0.00	0.00	SS	NA	10
PR-4-14-3342	% Completed On Time -2W xDSL Loops		94.64		56		-1	10	-0.093	-0.100
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	4.05	0.00	888	70	2.45	1,5403	0	15	0.000
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	0.00	0.00	4	57	0.00	SS	0	5	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA		NA	0	0	0.000
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
MR Maintenance & Repair										
MR-1-01-6050	Average Response Time - Create Trouble	1.37	9.12		3,493		7.7441	-2	2	-0.037
Stat. Score										
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	33.33	0.00	3	5	34.43	SS	0	2	0.000
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	0.00	NA	4	NA		NA	NA	0	0.000
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	8.71	38.25	3	5	9.07	6.62	SS	NA	0
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	1.07	NA	4	NA	0.99		NA	NA	0
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	100.00	60.00	7	5	0.00		SS	NA	0
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	0.00	100.00	2	1	0.00		SS	NA	0
MR-5-01-1341	% Repeat Reports w/in 30 Days -2W Digital -UNE/Resale	0.00	0.00	7	5	0.00		SS	0	2
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	8.97	7.89	3,778	38	4.66	0.1324	0	5	0.000
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	10.87	0.00	46	3	18.55		SS	0	5
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	25.21	8.63	3,778	38	20.93	3.41	5.0000	0	5
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	7.98	3.99	46	3	12.13	7.23		SS	NA
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	65.36	95.12	511	41	7.72	4.2120	0	5	0.000
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	64.42	25.00	2,431	4	23.96		SS	NA	0
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	14.38	14.29	3,971	42	5.44	0.2533	0	10	0.000
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	NA	NA	NA	NA	0.00		NA	NA	0
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000
Totals										
								-4	108	-0.176

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

PRELIM

TRUNKS

Sep-2011

OR Ordering		Performance CLEC		Observations FP CLEC		Perf. Score Wgt. Wgt. Score		
OR-1-12-5020	% OT Firm Order Confirmations (<=192 Forecasted Trunk:		NA		NA	NA	0	0.000
OR-1-13-5000	% On Time Design Layout Record		NA		NA	NA	0	0.000
OR-1-19-5020	% On Time Response - Request for Inbound Augment (<=		NA		NA	NA	0	0.000
OR-2-12-5020	% On TimeTrunk ASR Reject		NA		NA	NA	0	0.000
PR Provisioning		FP						
PR-4-07-3540	% On Time Performance - LNP only		98.31		1,184		0	20 0.000
PR-4-15-5000	% On Time Provisioning - Trunks		NA		NA		NA	0 0.000
PR-5-01-5000	% Missed Appointment - Facilities	NA	NA	NA	NA	NA	NA	0 0.000
PR-5-02-5000	% Orders Held for Facilities >15 Days	NA	NA	NA	NA	NA	NA	0 0.000
PR-6-01-5000	% Installation Troubles w/in 30 Days	NA	NA	NA	NA	NA	NA	0 0.000
PR-8-01-5000	% Open Orders in a Hold Status >30 Days	NA	NA	NA	NA	NA	NA	0 0.000
MR Maintenance & Repair								
MR-4-01-5000	Mean Time to Repair - Total	NA	NA	NA	NA	0.00	NA	NA 0 0.000
MR-4-05-5000	% Out of Service >2 Hours	NA	NA	NA	NA		NA	NA 0 0.000
MR-4-06-5000	% Out of Service >4 Hours	NA	NA	NA	NA		NA	NA 0 0.000
MR-4-07-5000	% Out of Service >12 Hours	NA	NA	NA	NA		NA	NA 0 0.000
MR-4-08-5000	% Out of Service >24 Hours	NA	NA	NA	NA		NA	NA 0 0.000
MR-5-01-5000	% Repeat Reports w/in 30 Days	NA	NA	NA	NA		NA	NA 0 0.000
NP Network Performance								
NP-1-03-5000	# of Final Trunk Groups Blocked 2 months		NA				NA	0 0.000
NP-1-04-5000	# of Final Trunk Groups Blocked 3 months		NA				NA	0 0.000
"NA" - no activity "UD" - under development "SS" - Small Sample						Totals	0	20 0.000

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire			PRELIM					Sep-2011		
CRITICAL MEASURES			UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING										
1	OSS Interface		-	-	-	-				\$0
	PO-1-06	Mechanized Loop Qualification - EDI				-				
	PO-1-06	Mechanized Loop Qualification - CORBA				-				
	PO-1-06	Mechanized Loop Qualification - Web GUI				-				
	PO-2-02	OSS Interface Availability - Prime - WPTS		-						
	PO-2-02	OSS Interface Availability - Prime - EDI	-	-	-					
	PO-2-02	OSS Interface Availability - Prime - CORBA	-	-						
	PO-2-02	OSS Interface Availability - Prime - Web GUI	-	-	-					
ORDERING										
2	% On Time Ordering Notification		30,171	-	-	59,354	\$0	\$0		\$89,525
	OR-1-02	% On Time LSRC -Flow Through	30,171	-	-					
	OR-1-04	%OT LSRC - No Facility Check - 2Wdig-UNE/Rsl								
	OR-1-04	%OT LSRC - No Facility Check - 2W xDSL Loops				59,354				
	OR-1-04	%OT LSRC - No Facility Check - Ln Share/Split				-				
	OR-1-12	% On Time FOC					-			
	OR-1-13	% On Time Design Layout Record					-			
	OR-1-19	% OT Resp. -Req. for Inbound Aug. (<=192)					-			
	OR-2-04	%OT LSR Rej - No Facility Check - 2Wdig-UNE/Rsl				-				
	OR-2-04	%OT LSR Rej - No Facility Check - 2W xDSL Loops				-				
	OR-2-04	%OT LSR Rej - No Facility Check - Ln Share/Split				-				
	OR-4-16	% On Time PCN - 1 Bus. Day	-	-	-					
	OR-1-04	%OT LSRC - No Facility Check - All Spcls-UNE/Rsl						-		
	OR-1-06	%OT LSRC/ASRC - Facility Check - All Spcls-UNE/Rsl						-		
	OR-2-04	%OT LSR Rej - No Facility Check - UNE/Resale						-		
	OR-2-06	%OT LSR/ASR Rej - Facility Check - UNE/Resale						-		
PROVISIONING										
3	Installation Performance		\$23,208	\$0	\$17,450	\$12,113	\$0	\$7,209		\$59,980
	PR-3-01	% Completed in 1 Day (1-5 lines No Disp.)	-	-	2,195					
	PR-4-02	Average Delay Days - Total	-	-	-					
	PR-4-02	Average Delay Days - Total - 2W Digital			-					
	PR-4-02	Average Delay Days - Total - 2W xDSL Loop			-					
	PR-4-02	Average Delay Days -Total -Line Share/Split			-					
	PR-4-04	Missed Appointments -Dispatch	-	-	2,195					
	PR-4-04	Missed Appts - Disp - 2W Digital UNE/Resale			-					
	PR-4-04	Missed Appts - Disp - Line Share/Split			-					
	PR-4-05	Missed Appointments - No Dispatch	23,208		8,780					
	PR-4-05	% Missed Appt -No Disp -2W Digital -UNE/Resale			-					
	PR-4-05	% Missed Appt -No Disp -Line Share/Split			-					
	PR-4-14	% Completed On Time - 2W xDSL Loops				12,113				
	PR-4-15	% On Time Provisioning - Trunks	-	-	-		-			
	PR-6-01	Installation Troubles w/in 30 Days	-	-	4,280		-			
	PR-6-01	% Install Trbls w/in 30 Days -2W Digital Loop -UNE/Resale			-					
	PR-6-01	% Install Trbls w/in 30 Days -2W xDSL Loops			-					
	PR-6-01	% Install Trbls w/in 30 Days -Line Share/Split			-					
	PR-4-01	% Missed Appointment -FP -DS0 -UNE/Resale						-		
	PR-4-01	% Missed Appointment -FP -DS1 -UNE/Resale						-		
	PR-4-01	% Missed Appointment -FP -DS3 -UNE/Resale						-		
	PR-4-01	% Missed Appointment -FP -Other -UNE/Resale						-		
	PR-4-02	Average Delay Days - Total -UNE/Resale						-		
	PR-5-01	% Missed Appointment - Facilities -UNE/Resale						7,209		
	PR-5-02	% Orders Held for Facilities > 15 days -UNE/Resale						-		
	PR-6-01	% Installation Troubles within 30 days -UNE/Resale						-		
	PR-8-01	% Open Orders in Hold Status>30 Days-UNE/Resale						-		
	PR-4-01	% Missed Appointment - FP - Total - EEL						-		
	PR-4-02	Average Delay Days - Total - EEL						-		
	PR-8-01	% Open Orders in a Hold Status >30 Days -EEL						-		
	PR-4-01	% Missed Appointment - FP - Total - IOF						-		
	PR-4-02	Average Delay Days - IOF						-		
	PR-8-01	% Open Orders in a Hold Status >30 Days -IOF						-		
4	PR-4-07	% On Time Performance - LNP					\$0			\$0
MAINTENANCE										
5	Hot Cut Performance			-						\$0
	PR-6-02	% Installn Trbls w/in 7 days-Loop-Basic Hot Cut		-						
	PR-6-02	% Installn Trbls w/in 7 days-Loop-Lg Job Hot Cut		-						
	PR-6-02	% Installn Trbls w/in 7 days-Loop-Batch Hot Cut		-						
	PR-9-01	% On Time Performance-Loop-Basic Hot Cut		-						
	PR-9-01	% On Time Performance-Loop-Lg Job Hot Cut		-						
	PR-9-01	% On Time Performance-Loop-Batch Hot Cut		-						
MAINTENANCE										
6	Maintenance Performance		\$ 5,222	\$0	\$6,777	\$0	\$0	\$0		\$11,999
	MR-3-01	Missed Repair Appointments - Loop - Bus.	-		4,637					
	MR-3-01	Missed Repair Appointments - Loop - Res.	-		-					
	MR-3-01	Missed Repair Appointments - Loop		-						
	MR-3-01	% Missed Repr Appt -Loop-2W Diglt-UNE/Resale				-				
	MR-3-01	% Missed Repr Appt -Loop-2W xDSL Loops				-				
	MR-3-01	% Missed Repair Appointment -Loop-Line Share/Split				-				
	MR-3-02	% Missed Repair Appointment -CO-2W xDSL Loops				-				
	MR-4-03	Mean Time To Repair -CO-2W xDSL Loops				-				
	MR-4-04	% Cleared(all trbls) w/in 24hrs-2W Dig-UNE/Resale				-				
	MR-4-04	% Cleared (all trbls) w/in 24hrs-2W xDSL Loops				-				
	MR-4-04	% Cleared (all troubles) w/in 24 Hours -Line Share/Split				-				
	MR-4-08	Out of Service >24Hrs. - Bus.	5,222		2,140					
	MR-4-08	Out of Service >24Hrs. - Res.	-		-					
	MR-4-08	Out of Service >24Hrs. - Total		-						
	MR-5-01	% Repeat Reports within 30 Days		-						
	MR-5-01	% Repeat Reports w/in 30 Days-2w Digital-UNE/Resale				-				
	MR-5-01	% Repeat Reports w/in 30 Days -2W xDSL Loops				-				
	MR-5-01	% Repeat Reports w/in 30 Days -Line Share/Split				-				
	MR-4-01	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale						-		
	MR-4-01	Mean Time to Repair - DS1 & DS3 -UNE/Resale						-		
	MR-4-06	% Out of Service>4 Hrs - nonDS0 & DS0 -UNE/Resale						-		
	MR-4-08	%Out of Service>24 Hrs - nonDS0 & DS0 -UNE/Resale						-		
	MR-4-08	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale						-		
	MR-4-08	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale						-		
	MR-5-01	% Repeat Reports w/in 30 days -Specials -UNE/Resale						-		
NETWORK PERFORMANCE										
7	NP-1-04	Final Trunk Groups Blocked					\$0			\$0
RESOLUTION PROCESS										
8	Collocation								\$0	\$0
	NP-2-01/2	% OT Response to Request for Collocation - Total							-	
	NP-2-05/6	% On Time - Physical Collocation - Total							-	
	NP-2-07/8	Average Delay Days - Total							-	
RESOLUTION PROCESS										
9	Resolution Process								\$0	\$0
	OR-10-01	% PON Exceptions Resolved w/in 3 Bus Days							-	
	OR-10-02	% PON Exceptions Resolved w/in 10 Bus Days							-	
	BI-3-04	% CLEC Billing Claims Acknwdgd w/ 2 Bus Days							-	
	BI-3-05	%CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack.							-	
Month Total			\$58,601	\$0	\$24,227	\$71,467	\$0	\$7,209	\$0	\$161,504

Under the Plan, -1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	NA	NA	NA	0
NP-2-05/6	% On Time - Physical Collocation - Total	100.0	7	0	20
NP-2-07/8	Average Delay Days - Total	NA	NA	NA	10
					30

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
DR-10-01-1000 % PON Exceptions Resolved w/in 3 Bus Days	NA	NA	NA	0
DR-10-02-1000 % PON Exceptions Resolved w/in 10 Bus Days	NA	NA	NA	0
BI-3-04-1000 % CLEC Billing Claims Acknowledged within Two Business Days	100.00	7,215	0	2
BI-3-05-1000 % CLEC Billing Claims Resolved w/in 28 Calendar Days after	100.00	2,923	0	20
				22

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/Resale	85.71	7	NA	0
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/Resale	97.22	36	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	100.00	2	0	5
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resale	NA	NA	NA	0

PR	Provisioning	FP	FP	Std Dev.	Sample Error	Stat. Score		
PR-4-01-1210	% Missed Appointment -FP -DSO -UNE/Resale	50.00	NA	4	NA		NA	0
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	24.39	2.22	41	45	9.27	2.85	0
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	0.00	NA	1	NA		NA	0
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	NA	NA	NA	NA		NA	0
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	2.08	3.00	12	1	1.68	14.87	SS
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	0.00	2.22	46	45	0.00	-5.00	-2
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	0.00	0.00	46	45	0.00	5.00	0
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	0.00	0.00	19	62	0.00	5.00	0
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	13.04	6.67	46	45	7.06	0.66	0
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	24.39	NA	41	NA		NA	NA
PR-4-02-3510	Average Delay Days - Total - EEL	2.30	NA	10	NA	1.77	NA	NA
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	12.20	0.00	41	0	0.00	SS	0
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	0.00	NA	1	NA		NA	NA
PR-4-02-3530	Average Delay Days - IOF	NA	NA	NA	NA	0.00	NA	NA
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	100.00	NA	1	NA		NA	NA

MR	Maintenance & Repair							
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	19.47	7.00	31	4	16.75	21.04	SS
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	14.02	9.81	76	97	22.00	5.32	1.44
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	NA	NA	NA	NA			NA
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	NA	NA	NA	NA			NA
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	50.00	0.00	2	1		61.24	SS
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	0.00	0.00	2	1		0.00	SS
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	29.91	14.85	107	101		6.35	2.45

"NA" - no activity "UD" - under development "SS" - Small Sample

Total 95

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

Sep-2011

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	98.57	1,542	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	NA	-	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	NA	-	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	NA	-	\$ -

Total Market Adj* \$ -

* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
JUL-2011	85.02	207	176	JUL-2011	85.02	207	176
AUG-2011	80.07	271	217	AUG-2011	80.07	271	217
SEP-2011	80.10	201	161	SEP-2011	80.10	201	161
Overall	81.59	679	554	Overall	81.59	679	554

Market Adjustment * \$ -

OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
JUL-2011	97.38	305	297	JUL-2011	97.38	305	297
AUG-2011	96.41	390	376	AUG-2011	96.41	390	376
SEP-2011	98.41	251	247	SEP-2011	98.41	251	247
Overall	97.25	946	920	Overall	97.25	946	920

Market Adjustment * \$ -

OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
JUL-2011	91.91	136	125	JUL-2011	91.91	136	125
AUG-2011	93.00	200	186	AUG-2011	93.00	200	186
SEP-2011	90.85	164	149	SEP-2011	90.85	164	149
Overall	92.00	500	460	Overall	92.00	500	460

Market Adjustment * \$ -

* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC Performance	CLEC Observations	CLEC Performance	CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	20	100.00	55
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut	0.00	86	0.00	159
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	NA		NA	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-FP	18.11	166	18.49	174
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or	Tier III (1mo)	Total
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	\$ -

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

	% On Time	Observations	Mrkt Adj.
PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5)	NA		\$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5)	NA		\$ -
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	% Test Deck Wgt. Failure	Test Deck Wgt.	
PO-6-01-6000 % Software Validation	R3	R3	\$ -

* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions Transactions failed, no workaround	R3		\$ -
---	----	--	------

Total Market Adjustment		\$ -
UNE Platform allocation	31.43%	\$ -
UNE Loop allocation	47.14%	\$ -
Resale allocation	7.14%	\$ -
DSL allocation	14.29%	\$ -

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary PRELIM

Sep-2011

	<u>Weighted Score</u>	<u>Market Adjustment</u>	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.448	\$ 134,771	
Unbundled Network Elements - Loop	-0.054	\$ -	
Resale	-0.623	\$ 49,849	
Digital Subscriber Lines	-0.176	\$ -	
Trunks	0.000	\$ -	
Mode of Entry Total			\$ 184,620
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ 89,525	
3 Installation Performance		\$ 59,980	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 11,999	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ -	
9 Resolution Processes		\$ -	
Critical Measure Total			\$ 161,504
Individual Rule Payments:			\$ 811
SPECIAL PROVISIONS			
UNE Ordering		\$ -	
UNE Flow Through		\$ -	
UNE Hot Cut Loop		\$ -	
Special Provision Total			\$ -
CHANGE CONTROL			\$ -
Grand Total			\$ 346,934

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire Performance Assurance Plan Report

FINAL

UNE Platform

Sep-2011

PO		Pre-Ordering		Performance		Observations		Perf.		Wgt.		vgt.		Domain Clustering		
		FP	CLEC			CLEC			Diff.	Score	Wgt.	Score		Review		
PO-1-01-6020 Customer Service Record - EDI		NA	3.13			3,002			3.1289	0	2	0.000		0.000		
PO-1-03-6020 Address Validation -EDI		NA	10.95			1,308			10.9495	NA	0	NA		0.000		
PO-2-02-6020 OSS Interface Availability - Prime - EDI			100.00							0	5	0.000		0.000		
PO-1-01-6030 Customer Service Record - CORBA		NA	NA			NA				NA	0	NA		0.000		
PO-1-03-6030 Address Validation - CORBA		NA	NA			NA				NA	0	NA		0.000		
PO-2-02-6030 OSS Interface Availability - Prime - CORBA			NA							NA	0	NA		0.000		
PO-1-01-6050 Customer Service Record - Web GUI		NA	3.40			60			3.4000	0	2	0.000		0.000		
PO-1-03-6050 Address Validation - Web GUI		NA	10.00			4			10.0000	NA	0	NA		0.000		
PO-2-02-6080 OSS Interface Availability - Prime - Web GUI			100.00							0	5	0.000		0.000		
OR		Ordering												Wgt.		
OR-1-02-3140 % On Time LSRC - Flow Through - Platform - 2hrs			93.04			115				0	10	0.000		0.000		
OR-2-02-3140 % On Time LSR Reject - Flow Through - Platform			100.00			171				0	5	0.000		0.000		
OR-4-11-1000 % Completed Orders with Neither a PCN or BCN Sent			0.00			2,003				0	5	0.000		0.000		
OR-4-16-1000 % On Time PCN - 1 Business Day			99.60			1,992				0	5	0.000		0.000		
OR-4-17-1000 % On Time BCN - 2 Business Day			97.90			2,002				0	5	0.000		0.000		
OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			80.10			201				-2	5	-0.045		-0.111		
OR-6-03-3140 % Accuracy - LSRC - Platform			0.00			270				0	5	0.000		0.000		
OR-1-04-3140 % OT LSRC - No Facility Check - Platform			99.40			168				0	5	0.000		0.000		
OR-1-06-3140 % OT LSRC/ASRC - Facility Check - Platform			83.33			6				NA	0	NA		0.000		
OR-2-04-3140 % OT LSR Rej. - No Facility Check - Platform			NA			NA				NA	0	NA		0.000		
OR-2-06-3140 % OT LSR/ASR Rej. - Facility Check - Platform			NA			NA				NA	0	NA		0.000		
PR		Provisioning		FP	CLEC	FP	CLEC									
PR-3-01-3140 % Completed in 1 Day (1-5 Lines - No Disp) - Platform		59.39	61.84	490	76			6.05	0.2745	0	5	0.000		0.000		
PR-4-05-3140 % Missed Appointment- FP - No Dispatch - Platform		2.52	5.49	4,676	182			1.18	-2.4061	-2	20	-0.181		-0.286		
PR-4-04-3140 % Missed Appointment - FP - Dispatch - Platform		14.05	9.52	776	21			7.68	0.1976	0	10	0.000		0.000		
PR-4-02-3100 Average Delay Days - Total - POTS		2.62	2.17	227	18	3.09		0.76	0.5778	0	15	0.000		0.000		
PR-5-01-3140 % Missed Appointment - Facilities - Platform		1.03	0.00	776	21			2.23	0.8665	0	5	0.000		0.000		
PR-5-02-3140 % Orders Held for Facilities > 15 days - Platform		0.00	0.00	776	21			0.00	5.0000	0	5	0.000		0.000		
PR-6-01-3140 % Installation Troubles within 30 days - Platform		7.67	2.35	1,603	170			2.15	2.6575	0	10	0.000		0.000		
MR		Maintenance & Repair		Performance		Observations		FP Std	Sampling	Perf.		Wgt.		Wgt.		
		FP	CLEC	FP	CLEC	CLEC		Deviation	Error	Diff.	Score	Wgt.	Score	Score		
MR-1-01-6050 Average Response Time - Create Trouble		1.37	9.12			3,493				7.7441	-2	2	-0.018		-0.023	
MR-1-06-6050 Average Response Time - Test Trouble (POTS only)		NA	327.37			961				327.3673	NA	0	NA		0.000	
Stat. Score																
MR-3-01-3144 % Missed Repair Appointments - Loop - Platform - Bus		14.93	15.79	536	114			3.68	-0.3967	0	10	0.000		0.000		
MR-3-02-3144 % Missed Repair Appointments - CO - Platform - Bus		20.63	10.00	63	10			13.78	0.2943	0	10	0.000		0.000		
MR-4-02-3144 Mean Time to Repair - Loop Trouble - Platform - Bus		15.72	20.42	536	113	18.11		1.87	-2.4893	-2	5	-0.045		-0.057		
MR-4-03-3144 Mean Time to Repair - CO Trouble - Platform - Bus		15.85	7.53	63	10	77.80		26.48	-0.3052	0	5	0.000		0.000		
MR-4-06-3144 % Out of Service >4 Hours - Platform - Bus		65.60	88.89	375	27			9.47	-2.9471	-2	5	-0.045		-0.057		
MR-4-07-3144 % Out of Service >12 Hours - Platform - Bus		34.93	59.26	375	27			9.50	-2.6881	-2	5	-0.045		-0.057		
MR-4-08-3144 % Out of Service > 24 Hours - Platform - Bus		7.73	11.11	375	27			5.32	-1.0059	-1	5	-0.023		-0.029		
MR-3-01-3145 % Missed Repair Appointments - Loop -Platform - Res		7.99	3.64	3,241	55			3.69	0.9288	0	10	0.000		0.000		
MR-3-02-3145 % Missed Repair Appointments - CO - Platform - Res		6.15	NA	130	NA				NA	NA	0	NA		0.000		
MR-4-02-3145 Mean Time to Repair - Loop Trouble - Platform - Res		27.15	19.37	3,241	55	21.37		2.91	2.0375	0	5	0.000		0.000		
MR-4-03-3145 Mean Time to Repair - CO Trouble - Platform - Res		13.29	NA	130	NA	28.75			NA	NA	0	NA		0.000		
MR-4-06-3145 % Out of Service >4 Hours - Platform - Res		87.66	85.71	2,139	21			7.21	0.0225	0	5	0.000		0.000		
MR-4-07-3145 % Out of Service >12 Hours - Platform - Res		68.77	61.90	2,139	21			10.16	0.4611	0	5	0.000		0.000		
MR-4-08-3145 % Out of Service > 24 Hours - Platform - Res		24.17	23.81	2,139	21			9.39	0.2588	0	5	0.000		0.000		
MR-5-01-3140 % Repeat Reports w/in 30 days - Platform		14.38	9.50	3,970	179			2.68	1.7806	0	10	0.000		0.000		
BI		Billing														
BI-1-02-1000 % DUF in 4 Business Days			99.64			121,966,669					0	5	0.000			
"NA" - no activity "UD" - under development "SS" - Small Sample												Totals	-13	221	-0.403	

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire FINAL
Performance Assurance Plan Report

UNE LOOP

Sep-2011

PO		Pre-Ordering	Performance		Observations		Perf.		Wgtd.		Domain Clustering				
			FP	CLEC	CLEC	Diff.	Score	Wgt.	Score	Review					
PO-2-02-6010 OSS Interface Availability - Prime - WPTS				NA				NA	0		NA	0.000			
PO-1-01-6020 Customer Service Record - EDI			NA	3.13	3,002		3.1289	0	2		0.000	0.000			
PO-1-03-6020 Address Validation -EDI			NA	10.95	1,308		10.9495	NA	0		NA	0.000			
PO-2-02-6020 OSS Interface Availability - Prime - EDI				100.00				0	5		0.000	0.000			
PO-1-01-6030 Customer Service Record - CORBA			NA	NA	NA			NA	0		NA	0.000			
PO-1-03-6030 Address Validation - CORBA			NA	NA	NA			NA	0		NA	0.000			
PO-2-02-6030 OSS Interface Availability - Prime - CORBA				NA				NA	0		NA	0.000			
PO-1-01-6050 Customer Service Record - Web GUI			NA	3.40	60		3.4000	0	2		0.000	0.000			
PO-1-03-6050 Address Validation - Web GUI			NA	10.00	4		10.0000	NA	0		NA	0.000			
PO-2-02-6080 OSS Interface Availability - Prime - Web GUI				100.00				0	5		0.000	0.000			
OR		Ordering								Wgt.					
OR-1-02-3331 % On Time LSRC-Flow Thru-Loop/Pre-Qual-2hrs				99.71	342			0	10		0.000	0.000			
OR-2-02-3331 % On Time LSR Reject - Flow Thru - Loop/Pre-Qual				100.00	76			0	5		0.000	0.000			
OR-4-11-1000 % Completed Orders with Neither a PCN or BCN Sent				0.00	2,003			0	2		0.000	0.000			
OR-4-16-1000 % On Time PCN - 1 Business Day				99.60	1,992			0	2		0.000	0.000			
OR-4-17-1000 % On Time BCN - 2 Business Day				97.90	2,002			0	2		0.000	0.000			
OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop				98.41	251			0	5		0.000	0.000			
OR-6-03-3331 % Accuracy - LSRC - Loop				0.00	134			0	5		0.000	0.000			
OR-1-04-3331 % OT LSRC - No Facility Check - Loop/LNP				98.47	1,374			0	5		0.000	0.000			
OR-1-06-3331 % OT LSRC/ASRC - Facility Check - Loop/LNP				NA	NA			NA	0		NA	0.000			
OR-2-04-3331 % OT LSR Rej - No Facility Check - Loop/LNP				NA	NA			NA	0		NA	0.000			
OR-2-06-3331 % OT LSR/ASR Rej - Facility Check - Loop/LNP				NA	NA			NA	0		NA	0.000			
PR		Provisioning	FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat. Score		Wgt.				
PR-4-02-3100 Average Delay Days - Total - POTS			2.62	2.17	227	18	3.09	0.76	0.5778	0	5	0.000	0.000		
PR-4-04-3113 % Missed Appointment - FP - Dispatch - Loop-New			14.05	10.00	776	40		5.63	0.4458	0	20	0.000	0.000		
PR-5-01-3112 % Missed Appointment - Facilities - Loop			1.03	0.00	776	42		1.60	0.3981	0	5	0.000	0.000		
PR-5-02-3112 % Orders Held for Facilities > 15 days - Loop			0.00	0.00	776	42		0.00	5.0000	0	5	0.000	0.000		
PR-6-01-3113 % Installation Troubles within 30 days - Loop New			4.05	0.00	888	88		2.20	1.8634	0	10	0.000	0.000		
PR-6-02-3520 % Installatn Trbls w/in 7 days-Loop-Basic Hot Cut				0.00		86				0	10	0.000	0.000		
PR-6-02-3523 % Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut				NA		NA				NA	0	NA	0.000		
PR-6-02-3525 % Installatn Trbls w/in 7 days-Loop-Batch Hot Cut				NA		NA				NA	0	NA	0.000		
PR-9-01-3520 % On Time Performance-Loop-Basic Hot Cut				100.00		20				0	10	0.000	0.000		
PR-9-01-3523 % On Time Performance-Loop-Lg Job Hot Cut				NA		NA				NA	0	NA	0.000		
PR-9-01-3525 % On Time Performance-Loop-Batch Hot Cut				NA		NA				NA	0	NA	0.000		
PR-9-04-3525 % On Time Batch Due Date-Loop-Batch Hot Cut				NA		NA				NA	0	NA	0.000		
MR		Maintenance & Repair								Diff.					
MR-1-01-6050 Average Response Time - Create Trouble			1.37	9.12		3,493			7.7441	-2	2	-0.024	-0.038		
										Stat. Score					
MR-3-01-3112 % Missed Repair Appointments - Loop - Loop			8.98	7.76	3,777	219		1.99	0.4673	0	10	0.000	0.000		
MR-4-02-3112 Mean Time to Repair - Loop Trouble - Loop			25.21	8.09	3,777	219	20.93	1.45	5.0000	0	5	0.000	0.000		
MR-4-07-3112 % Out of Service > 12 Hours - Loop			64.44	14.29	2,430	56		6.47	5.0000	0	5	0.000	0.000		
MR-4-08-3112 % Out of Service > 24 Hours - Loop			22.18	7.14	2,430	56		5.62	2.7717	0	5	0.000	0.000		
MR-5-01-3112 % Repeat Reports w/in 30 days - Loop			14.38	12.88	3,970	233		2.37	0.5278	0	10	0.000	0.000		
MR-3-02-3112 % Missed Repair Appointments - CO - Loop			10.87	8.33	46	12		10.09	0.3526	0	10	0.000	0.000		
MR-4-03-3112 Mean Time to Repair - CO Trouble - Loop			7.98	11.09	46	12	12.13	3.93	-1.2410	0	5	0.000	0.000		
										Totals			-2	167	-0.024

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

RESALE

Sep-2011

PO		Pre-Ordering		Performance		Observations		Perf.	Perfd.	Wgt.	Domain Clustering	
		FP	CLEC	FP	CLEC	Diff.	Score	0	2	Wgtd. Score	Review	
PO-1-01-6020	Customer Service Record - EDI	NA	3.13		3,002		3.1289	0	2	0.000	0.000	
PO-1-03-6020	Address Validation -EDI	NA	10.95		1,308		10.9495	NA	0	NA	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00					0	5	0.000	0.000	
PO-1-01-6050	Customer Service Record - Web GUI	NA	3.40		60		3.4000	0	2	0.000	0.000	
PO-1-03-6050	Address Validation - Web GUI	NA	10.00		4		10.0000	NA	0	NA	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00					0	5	0.000	0.000	
OR Ordering												
OR-1-02-2320	% On Time LSRC -Flow Thru -POTS/Pre-Qualified Complex -2hr	100.00			15			0	10	0.000	0.000	
OR-2-02-2320	% On Time LSR Rej - Flow Thru - POTS/Pre-Qualified Complex	97.44			234			0	5	0.000	0.000	
OR-4-11-1000	% Completed Orders with neither a PCN or BCN Sent	0.00			2,003			0	5	0.000	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day	99.60			1,992			0	5	0.000	0.000	
OR-4-17-1000	% On Time BCN - 2 Business Day	97.90			2,002			0	5	0.000	0.000	
OR-5-03-2000	% Flow Through - Achieved - POTS	86.67			180			-2	10	-0.087	-0.182	
OR-6-03-2000	% Accuracy - LSRC	0.25			398			0	10	0.000	0.000	
OR-1-04-2320	% OT LSRC - No Facility Check - POTS/Pre-Qual Cmplx	97.44			313			0	5	0.000	0.000	
OR-1-06-2320	% OT LSRC/ASRC - Facility Check - POTS/Pre-Qual Cmplx	NA			NA			NA	0	NA	0.000	
OR-2-04-2320	% OT LSR Rej - No Facility Check - POTS/Pre-Qual Cmplx	NA			NA			NA	0	NA	0.000	
OR-2-06-2320	% OT LSR/ASR Rej - Facility Check - POTS/Pre-Qual Cmplx	NA			NA			NA	0	NA	0.000	
PR Provisioning		FP	CLEC	FP	CLEC	FP Std Deviation	Sampling Error	Stat. Score				
PR-3-01-2100	% Completed in 1 Day (1-5 lines - No Disp) - POTS Total	59.39	14.29	490	7		18.69	-2.8925	-2	5	-0.043	-0.067
PR-4-05-2100	% Missed Appointment- FP - No Dispatch - POTS	2.52	11.11	4,676	36		2.62	-2.8592	-2	20	-0.173	-0.267
PR-4-04-2100	% Missed Appointment - FP - Dispatch - POTS	14.05	18.18	776	11		10.55	-0.8654	0	10	0.000	0.000
PR-4-02-2100	Average Delay Days - Total - POTS	2.62	1.43	227	7	3.09	1.18	1.1881	0	15	0.000	0.000
PR-5-01-2100	% Missed Appointment - Facilities - POTS	1.03	0.00	776	11		3.07	1.2429	0	5	0.000	0.000
PR-5-02-2100	% Orders Held for Facilities > 15 days - POTS	0.00	0.00	776	11		0.00	5.0000	0	5	0.000	0.000
PR-6-01-2100	% Installation Troubles within 30 days - POTS	7.74	11.43	1,603	35		4.56	-1.1162	0	15	0.000	0.000
MR Maintenance & Repair		Diff.										
MR-1-01-6050	Average Response Time - Create Trouble	1.37	9.12		3,493			7.7441	-2	2	-0.017	-0.024
MR-1-06-6050	Average Response Time - Test Trouble (POTS only)	NA	327.37		961			327.3673	NA	0	NA	0.000
		Stat Score										
MR-3-01-2110	% Missed Repair Appointments - Loop - Bus.	14.93	20.59	536	34		6.30	-1.1280	-1	10	-0.043	-0.061
MR-3-02-2110	% Missed Repair Appointments - CO - Bus.	20.63	0.00	63	6		17.29	0.6103	0	10	0.000	0.000
MR-4-02-2110	Mean Time To Repair - Loop Trouble - Bus.	15.72	20.42	536	34	18.11	3.20	-1.6943	-2	5	-0.043	-0.061
MR-4-03-2110	Mean Time To Repair - CO Trouble - Bus.	15.85	8.80	63	6	77.80	33.24	-0.6623	0	5	0.000	0.000
MR-4-06-2110	% Out of Service > 4 Hours - POTS - Bus	65.60	88.89	375	9		16.02	-1.9939	-2	5	-0.043	-0.061
MR-4-07-2110	% Out of Service > 12 Hours - POTS - Bus.	34.93	88.89	375	9		16.08	-3.7455	-2	5	-0.043	-0.061
MR-4-08-2110	% Out of Service > 24 Hours - POTS - Bus.	7.73	11.11	375	9		9.01	-1.0333	-1	5	-0.022	-0.030
MR-3-01-2120	% Missed Repair Appointments - Loop - Res.	7.99	0.00	3,241	4		13.57	SS	0	10	0.000	0.000
MR-3-02-2120	% Missed Repair Appointments - CO - Res.	6.15	0.00	130	1		24.12	SS	0	10	0.000	0.000
MR-4-02-2120	Mean Time To Repair - Loop Trouble - Res.	27.15	17.29	3,241	4	21.37	10.69	SS	NA	0	NA	0.000
MR-4-03-2120	Mean Time to Repair - CO Trouble - Res.	13.29	16.98	130	1	28.75	28.86	SS	NA	0	NA	0.000
MR-4-06-2120	% Out of Service > 4 Hours - POTS - Res.	87.66	100.00	2,139	1		32.90	SS	NA	0	NA	0.000
MR-4-07-2120	% Out of Service > 12 Hours - POTS - Res.	68.77	100.00	2,139	1		46.35	SS	NA	0	NA	0.000
MR-4-08-2120	% Out of Service > 24 Hours - POTS - Res.	24.17	0.00	2,139	1		42.82	SS	0	5	0.000	0.000
MR-5-01-2100	% Repeat Reports w/in 30 days - POTS	14.38	2.22	3,970	45		5.26	2.4018	0	10	0.000	0.000
BI Billing												
BI-1-02-1000	% DUF in 4 Business Days		99.64		121,966,669				0	5	0.000	
		"NA" - no activity		"UD" - under development		"SS" - Small Sample		Totals		-16	231	-0.515

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

DSL

Sep-2011

PO	Pre-Ordering	Performance		Observations		Diff.	Perf. Score	Wgt	Wgtd Score	Domain Clustering Review	
		FP	CLEC	FP	CLEC						
PO-1-06-6020	Mechanized Loop Qualification - EDI	NA	7.14		316	7.1424	NA	0	0.000	0.000	
PO-2-02-6020	OSS Interface Availability - Prime - EDI		100.00				0	5	0.000	0.000	
PO-1-06-6030	Mechanized Loop Qualification - CORBA	NA	NA		NA		NA	0	0.000	0.000	
PO-2-02-6030	OSS Interface Availability - Prime - CORBA						NA	0	0.000	0.000	
PO-1-06-6050	Mechanized Loop Qualification - Web GUI	NA	7.24		25	7.2400	NA	0	0.000	0.000	
PO-2-02-6080	OSS Interface Availability - Prime - Web GUI		100.00				0	2	0.000	0.000	
PO-8-01-6000	% On Time - Manual Loop Qualification		100.00		12		0	2	0.000	0.000	
PO-8-02-6000	% On Time - Engineering Record Request		100.00		2		0	2	0.000	0.000	
OR Ordering											
OR-1-04-1341	% On Time LSRC - No Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000	
OR-1-06-1341	% OT LSRC/ASRC - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000	
OR-2-04-1341	% On Time LSR Rej - No Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000	
OR-2-06-1341	% OT LSR/ASR Rej - Facility Check - 2W Digital -UNE/Resale		NA		NA		NA	0	0.000	0.000	
OR-1-04-3342	% On Time LSRC - No Facility Check - 2W xDSL Loops		92.86		42		0	5	0.000	0.000	
OR-1-06-3342	% On Time LSRC/ASRC - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000	
OR-2-04-3342	% OT LSR Rej - No Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000	
OR-2-06-3342	% On Time LSR/ASR Rej - Facility Check - 2W xDSL Loops		NA		NA		NA	0	0.000	0.000	
OR-1-04-3340	% OT LSRC - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000	
OR-1-06-3340	% On Time LSRC/ASRC - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000	
OR-2-04-3340	% OT LSR Rej - No Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000	
OR-2-06-3340	% OT LSR/ASR Rej - Facility Check - Line Share/Split		NA		NA		NA	0	0.000	0.000	
OR-4-11-1000	% Completed Orders with Neither a PCN or BCN Sent		0.00		2,003		0	2	0.000	0.000	
OR-4-16-1000	% On Time PCN - 1 Business Day		99.60		1,992		0	2	0.000	0.000	
OR-4-17-1000	% On Time BCN - 2 Business Day		97.90		2,002		0	2	0.000	0.000	
PR Provisioning		FP	CLEC	FP	CLEC	Stat Score					
PR-4-02-1341	Average Delay Days -Total -2W Digital -UNE/Resale	4.67	NA	3	NA	1.15	NA	NA	0	0.000	0.000
PR-4-04-1341	% Missed Appointment -Dispatch -2W Digital -UNE/Resale	100.00	NA	2	NA		NA	NA	0	0.000	0.000
PR-4-05-1341	% Missed Appointment -No Dispatch -2W Digital -UNE/Resale	100.00	NA	1	NA		NA	NA	0	0.000	0.000
PR-6-01-1341	% Install. Troubles w/in 30 Days -2W Digital -UNE/Resale	0.00	NA	6	NA		NA	NA	0	0.000	0.000
PR-8-01-1341	% Open Orders In Hold Status >30 Days -2W Digital -UNE/Resale	100.00	NA	3	NA		NA	NA	0	0.000	0.000
PR-3-10-3342	% Comp w/in 6 Days (1-5 lines) Tot -2W xDSL Loops		97.87		47		0	10	0.000	0.000	
PR-4-02-3342	Average Delay Days -Total -2W xDSL Loops	1.00	3.80	2	5	0.00	0.00	SS	NA	10	0.000
PR-4-14-3342	% Completed On Time -2W xDSL Loops		94.64		56		-1	10	-0.093	-0.100	
PR-6-01-3342	% Installation Troubles w/in 30 Days -2W xDSL Loops	4.05	0.00	888	70	2.45	1.5403	0	15	0.000	0.000
PR-8-01-3342	% Open Orders in Hold Status >30 Days -2W xDSL Loops	0.00	0.00	4	57	0.00	0.00	SS	0	5	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA			NA	0	0.000	0.000
PR-3-03-3340	% Completed w/in 3 Days (1-5 lines) No Disp -Line Share/Split		NA		NA			NA	0	0.000	0.000
PR-4-02-3340	Average Delay Days -Total -Line Share/Split	NA	NA	NA	NA	0.00	NA	NA	0	0.000	0.000
PR-4-04-3340	% Missed Appointment -Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000
PR-4-05-3340	% Missed Appointment -No Dispatch -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000
PR-6-01-3340	% Installation Troubles w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000
PR-8-01-3340	% Open Orders in Hold Status >30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000
MR Maintenance & Repair		FP	CLEC	FP	CLEC	Diff. Perf. Score Wtg Wgtd Score					
MR-1-01-6050	Average Response Time - Create Trouble	1.37	9.12		3,493		7.7441	-2	2	-0.037	-0.056
Stat. Score											
MR-3-01-1341	% Missed Repair Appt -Loop -2W Digital -UNE/Resale	33.33	0.00	3	5	34.43	SS	0	2	0.000	0.000
MR-3-02-1341	% Missed Repair Appt -CO -2W Digital -UNE/Resale	0.00	NA	4	NA		NA	NA	0	0.000	0.000
MR-4-02-1341	Mean Time To Repair -Loop -2W Digital -UNE/Resale	8.71	38.25	3	5	9.07	6.62	SS	NA	0	0.000
MR-4-03-1341	Mean Time To Repair -CO Trouble -2W Digital -UNE/Resale	1.07	NA	4	NA	0.99		NA	0	0.000	0.000
MR-4-04-1341	% Cleared (all troubles) w/in 24 Hours -2W Digital -UNE/Resale	100.00	60.00	7	5	0.00	0.00	SS	NA	0	0.000
MR-4-07-1341	% Out of Service >12 Hours -2W Digital -UNE/Resale	0.00	100.00	2	1	0.00	0.00	SS	NA	0	0.000
MR-5-01-1341	% Repeat Reports w/in 30 Days -2w Digital -UNE/Resale	0.00	0.00	7	5	0.00	0.00	SS	0	2	0.000
MR-3-01-3342	% Missed Repair Appt -Loop -2W xDSL Loops	8.97	7.89	3,778	38	4.66	0.1324	0	5	0.000	0.000
MR-3-02-3342	% Missed Repair Appointment -CO -2W xDSL Loops	10.87	0.00	46	3	18.55		SS	0	5	0.000
MR-4-02-3342	Mean Time To Repair -Loop -2W xDSL Loops	25.21	8.63	3,778	38	20.93	3.41	5.0000	0	5	0.000
MR-4-03-3342	Mean Time To Repair -CO -2W xDSL Loops	7.98	3.99	46	3	12.13	7.23	SS	NA	0	0.000
MR-4-04-3342	% Cleared (all troubles) w/in 24 Hours -2W xDSL Loops	65.36	95.12	511	41	7.72	4.2120	0	5	0.000	0.000
MR-4-07-3342	% Out of Service >12 Hours -2W xDSL Loops	64.42	25.00	2,431	4	23.96		SS	NA	0	0.000
MR-5-01-3342	% Repeat Reports w/in 30 Days -2W xDSL Loops	14.38	14.29	3,971	42	5.44	0.2533	0	10	0.000	0.000
MR-3-01-3340	% Missed Repair Appointment -Loop -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000
MR-3-02-3340	% Missed Repair Appointment -CO -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000
MR-4-02-3340	Mean Time To Repair -Loop -Line Share/Split	NA	NA	NA	NA	0.00		NA	0	0.000	0.000
MR-4-03-3340	Mean Time To Repair -CO -Line Share/Split	NA	NA	NA	NA	0.00		NA	0	0.000	0.000
MR-4-04-3340	% Cleared (all troubles) w/in 24 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000
MR-4-07-3340	% Out of Service >12 Hours -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000
MR-5-01-3340	% Repeat Reports w/in 30 Days -Line Share/Split	NA	NA	NA	NA		NA	NA	0	0.000	0.000
"NA" - no activity "UD" - under development "SS" - Small Sample							Totals	-3	108	-0.130	

"NA" - no activity "UD" - under development "SS" - Small Sample

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

**Fair Point New Hampshire
Performance Assurance Plan Report**

FINAL

TRUNKS

Sep-2011

OR		Ordering		Performance		Observations		Perf.					
				CLEC		FP		CLEC		Score	Wgt.	Wgtd. Score	
OR-1-12-5020	% OT Firm Order Confirmations (<=192 Forecasted Trunk:		NA		NA		NA		NA	0		0.000	
OR-1-13-5000	% On Time Design Layout Record		NA		NA		NA		NA	0		0.000	
OR-1-19-5020	% On Time Response - Request for Inbound Augment (<=		NA		NA		NA		NA	0		0.000	
OR-2-12-5020	% On TimeTrunk ASR Reject		NA		NA		NA		NA	0		0.000	
PR		Provisioning		FP									
PR-4-07-3540	% On Time Performance - LNP only		98.31		1,184					0	20	0.000	
PR-4-15-5000	% On Time Provisioning - Trunks		NA		NA					NA	0	0.000	
PR-5-01-5000	% Missed Appointment - Facilities		NA	NA	NA	NA			NA	NA	0	0.000	
PR-5-02-5000	% Orders Held for Facilities >15 Days		NA	NA	NA	NA			NA	NA	0	0.000	
PR-6-01-5000	% Installation Troubles w/in 30 Days		NA	NA	NA	NA			NA	NA	0	0.000	
PR-8-01-5000	% Open Orders in a Hold Status >30 Days		NA	NA	NA	NA			NA	NA	0	0.000	
MR		Maintenance & Repair											
MR-4-01-5000	Mean Time to Repair - Total		NA	NA	NA	NA	0.00			NA	NA	0	0.000
MR-4-05-5000	% Out of Service >2 Hours		NA	NA	NA	NA				NA	NA	0	0.000
MR-4-06-5000	% Out of Service >4 Hours		NA	NA	NA	NA				NA	NA	0	0.000
MR-4-07-5000	% Out of Service >12 Hours		NA	NA	NA	NA				NA	NA	0	0.000
MR-4-08-5000	% Out of Service >24 Hours		NA	NA	NA	NA				NA	NA	0	0.000
MR-5-01-5000	% Repeat Reports w/in 30 Days		NA	NA	NA	NA				NA	NA	0	0.000
NP		Network Performance											
NP-1-03-5000	# of Final Trunk Groups Blocked 2 months		NA							NA	0		0.000
NP-1-04-5000	# of Final Trunk Groups Blocked 3 months		NA							NA	0		0.000
"NA" - no activity "UD" - under development "SS" - Small Sample										Totals	0	20	0.000

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Fair Point New Hampshire		FINAL						Sep-2011	
CRITICAL MEASURES		UNE-Platform	UNE-Loop	Resale	DSL	Trunks	Specials	Other	Total
PRE-ORDERING									
1	OSS Interface	-	-	-	-				\$0
	PO-1-06 Mechanized Loop Qualification - EDI				-				
	PO-1-06 Mechanized Loop Qualification - CORBA				-				
	PO-1-06 Mechanized Loop Qualification - Web GUI				-				
	PO-2-02 OSS Interface Availability - Prime - WPTS	-	-						
	PO-2-02 OSS Interface Availability - Prime - EDI	-	-	-					
	PO-2-02 OSS Interface Availability - Prime - CORBA	-	-						
	PO-2-02 OSS Interface Availability - Prime - Web GUI	-	-	-					
ORDERING									
2	% On Time Ordering Notification	-	-	-	-	\$0	\$0		\$0
	OR-1-02 % On Time LSR - Flow Through								
	OR-1-04 %OT LSR - No Facility Check - 2Wdig-UNE/Rsl				-				
	OR-1-04 %OT LSR - No Facility Check - 2W xDSL Loops				-				
	OR-1-04 %OT LSR - No Facility Check - Ln Share/Split				-				
	OR-1-12 % On Time FOC					-			
	OR-1-13 % On Time Design Layout Record					-			
	OR-1-19 % OT Resp - Req. for Inbound Aug. (<=192)					-			
	OR-2-04 %OT LSR Rej - No Facility Check - 2Wdig-UNE/Rsl				-				
	OR-2-04 %OT LSR Rej - No Facility Check - 2W xDSL Loops				-				
	OR-2-04 %OT LSR Rej - No Facility Check - Ln Share/Split				-				
	OR-4-16 % On Time PCN - 1 Bus. Day	-	-	-					
	OR-1-04 %OT LSR - No Facility Check - All Spcls-UNE/Rsl						-		
	OR-1-06 %OT LSR/ASRC - Facility Check - All Spcls-UNE/Rsl						-		
	OR-2-04 %OT LSR Rej - No Facility Check - UNE/Resale						-		
	OR-2-06 %OT LSR/ASRC Rej - Facility Check - UNE/Resale						-		
PROVISIONING									
3	Installation Performance	\$23,208	\$0	\$10,075	\$12,113	\$0	\$7,209		\$53,505
	PR-3-01 % Completed in 1 Day (1-5 lines No Disp.)	-		2,195					
	PR-4-02 Average Delay Days - Total	-	-						
	PR-4-02 Average Delay Days - Total - 2W Digital				-				
	PR-4-02 Average Delay Days - Total - 2W xDSL Loop				-				
	PR-4-02 Average Delay Days - Total - Line Share/Split				-				
	PR-4-04 Missed Appointments - Dispatch	-	-	-					
	PR-4-04 Missed Appts - Disp - 2W Digital UNE/Resale				-				
	PR-4-04 Missed Appts - Disp - Line Share/Split				-				
	PR-4-05 Missed Appointments - No Dispatch	23,208		8,780					
	PR-4-05 % Missed Appt - No Disp - 2W Digital - UNE/Resale				-				
	PR-4-05 % Missed Appt - No Disp - Line Share/Split				-				
	PR-4-14 % Completed On Time - 2W xDSL Loops				12,113				
	PR-4-15 % On Time Provisioning - Trunks					-			
	PR-6-01 Installation Troubles w/in 30 Days	-	-	-		-			
	PR-6-01 % Install Trbls w/in 30 Days - 2W Digital Loop - UNE/Resale				-				
	PR-6-01 % Install Trbls w/in 30 Days - 2W xDSL Loops				-				
	PR-6-01 % Install Trbls w/in 30 Days - Line Share/Split				-				
	PR-4-01 % Missed Appointment - FP - DSO - UNE/Resale						-		
	PR-4-01 % Missed Appointment - FP - DS1 - UNE/Resale						-		
	PR-4-01 % Missed Appointment - FP - DS3 - UNE/Resale						-		
	PR-4-01 % Missed Appointment - FP - Other - UNE/Resale						-		
	PR-4-02 Average Delay Days - Total - UNE/Resale						-		
	PR-5-01 % Missed Appointment - Facilities - UNE/Resale						7,209		
	PR-5-02 % Orders Held for Facilities > 15 days - UNE/Resale						-		
	PR-6-01 % Installation Troubles within 30 days - UNE/Resale						-		
	PR-6-01 % Open Orders in Hold Status > 30 Days - UNE/Resale						-		
	PR-4-01 % Missed Appointment - FP - Total - EEL						-		
	PR-4-02 Average Delay Days - Total - EEL						-		
	PR-8-01 % Open Orders in a Hold Status > 30 Days - EEL						-		
	PR-4-01 % Missed Appointment - FP - Total - IOF						-		
	PR-4-02 Average Delay Days - IOF						-		
	PR-8-01 % Open Orders in a Hold Status > 30 Days - IOF						-		
4	PR-4-07 % On Time Performance - LNP					\$0			\$0
5	Hot Cut Performance		-						\$0
	PR-6-02 % Installn Trbls w/in 7 days-Loop-Basic Hot Cut		-						
	PR-6-02 % Installn Trbls w/in 7 days-Loop-Lg Job Hot Cut		-						
	PR-6-02 % Installn Trbls w/in 7 days-Loop-Batch Hot Cut		-						
	PR-9-01 % On Time Performance-Loop-Basic Hot Cut		-						
	PR-9-01 % On Time Performance-Loop-Lg Job Hot Cut		-						
	PR-9-01 % On Time Performance-Loop-Batch Hot Cut		-						
MAINTENANCE									
6	Maintenance Performance	\$ 5,222	\$0	\$6,777	\$0	\$0	\$0		\$11,999
	MR-3-01 Missed Repair Appointments - Loop - Bus.	-		4,637					
	MR-3-01 Missed Repair Appointments - Loop - Res.								
	MR-3-01 Missed Repair Appointments - Loop								
	MR-3-01 % Missed Repr Appt - Loop-2W Digtl-UNE/Resale				-				
	MR-3-01 % Missed Repr Appt - Loop - 2W xDSL Loops				-				
	MR-3-01 % Missed Repair Appt - Loop - Line Share/Split				-				
	MR-3-02 % Missed Repair Appointment - CO - 2W xDSL Loops				-				
	MR-4-03 Mean Time To Repair - CO - 2W xDSL Loops				-				
	MR-4-04 % Cleared(all trbls) w/in 24hrs-2W Dig-UNE/Resale				-				
	MR-4-04 % Cleared (all trbls) w/in 24hrs-2W xDSL Loops				-				
	MR-4-04 % Cleared (all troubles) w/in 24 Hours - Line Share/Split				-				
	MR-4-08 Out of Service >24Hrs. - Bus.	5,222		2,140					
	MR-4-08 Out of Service >24Hrs. - Res.	-							
	MR-4-08 Out of Service >24Hrs. - Total								
	MR-5-01 % Repeat Reports within 30 Days								
	MR-5-01 % Repeat Reports w/in 30 Days-2w Digital-UNE/Resale				-				
	MR-5-01 % Repeat Reports w/in 30 Days - 2W xDSL Loops				-				
	MR-5-01 % Repeat Reports w/in 30 Days - Line Share/Split				-				
	MR-4-01 Mean Time to Repair - nonDS0 & DS0 - UNE/Resale						-		
	MR-4-01 Mean Time to Repair - DS1 & DS3 - UNE/Resale						-		
	MR-4-06 % Out of Service>4 Hrs - nonDS0 & DS0 - UNE/Resale						-		
	MR-4-06 % Out of Service>24 Hrs - nonDS0 & DS0 - UNE/Resale						-		
	MR-4-06 % Out of Service > 4 Hours - DS1 & DS3 - UNE/Resale						-		
	MR-4-08 % Out of Service > 24 Hours - DS1 & DS3 - UNE/Resale						-		
	MR-5-01 % Repeat Reports w/in 30 days -Specials - UNE/Resale						-		
NETWORK PERFORMANCE									
7	NP-1-04 Final Trunk Groups Blocked					\$0			\$0
8	Collocation							\$0	\$0
	NP-2-01/2 % OT Response to Request for Collocation - Total								
	NP-2-05/6 % On Time - Physical Collocation - Total								
	NP-2-07/8 Average Delay Days - Total								
RESOLUTION PROCESS									
9	Resolution Process							\$0	\$0
	OR-10-01 % PON Exceptions Resolved w/in 3 Bus Days							-	
	OR-10-02 % PON Exceptions Resolved w/in 10 Bus Days							-	
	BI-3-04 % CLEC Billing Claims Acknwdgd w/ 2 Bus Days							-	
	BI-3-05 %CLEC Billing Claims Rslvd w/in 28 Cal. Days after Ack.							-	
Month Total		\$28,430	\$0	\$17,752	\$12,113	\$0	\$7,209	\$0	\$65,504

Under the Plan, -1 performance scores are subject to further adjustment.

Performance Report for Critical Measure # 8 - Collocation

NP	Network Performance	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
NP-2-01/2	% OT Response to Request for Collocation - Total	NA	NA	NA	0
NP-2-05/6	% On Time - Physical Collocation - Total	100.0	7	0	20
NP-2-07/8	Average Delay Days - Total	NA	NA	NA	10
					30

Performance Report for Critical Measure # 9 - Resolution Performance

Resolution Timeliness		CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-10-01-100%	% PON Exceptions Resolved w/in 3 Bus Days	NA	NA	NA	0
OR-10-02-100%	% PON Exceptions Resolved w/in 10 Bus Days	NA	NA	NA	0
BI-3-04-1000	% CLEC Billing Claims Acknowledged within Two Business C	100.00	7,215	0	2
BI-3-05-1000	% CLEC Billing Claims Resolved w/in 28 Calendar Days after	100.00	2,923	0	20
					22

Performance Report for Critical Measures - Specials

OR	Ordering	CLEC Perf.	CLEC Obs.	Perf. Score	Wgt.
OR-1-04-1200	% OT LSRC -No Facil Ck(Elec.-No FT) -All Specials -UNE/R	85.71	7	NA	0
OR-1-06-1200	% OT LSRC/ASRC -Facil Ck(E -No FT) -All Specials -UNE/R	97.22	36	0	10
OR-2-04-1200	% OT LSR Rej -No Facil Ck (Elec.-No FT) -UNE/Resale	100.00	2	0	5
OR-2-06-1200	% OT LSR/ASR Reject -Facil Check (Electronic) -UNE/Resal	NA	NA	NA	0

PR	Provisioning	FP		FP		Std Dev.	Sample Error	Stat. Score		
PR-4-01-1210	% Missed Appointment -FP -DSO -UNE/Resale	50.00	NA	4	NA			NA	NA	0
PR-4-01-1211	% Missed Appointment -FP -DS1 -UNE/Resale	24.39	2.22	41	45		9.27	2.85	0	5
PR-4-01-1213	% Missed Appointment -FP -DS3 -UNE/Resale	0.00	NA	1	NA			NA	NA	0
PR-4-01-1214	% Missed Appointment -FP -Other -UNE/Resale	NA	NA	NA	NA			NA	NA	0
PR-4-02-1200	Average Delay Days - Total -UNE/Resale	2.08	3.00	12	1	1.68	14.87	SS	NA	5
PR-5-01-1200	% Missed Appointment - Facilities -UNE/Resale	0.00	2.22	46	45		0.00	-5.00	-2	20
PR-5-02-1200	% Orders Held for Facilities > 15 days -UNE/Resale	0.00	0.00	46	45		0.00	5.00	0	20
PR-6-01-1200	% Installation Troubles within 30 days -UNE/Resale	0.00	0.00	19	62		0.00	5.00	0	10
PR-8-01-1200	% Open Orders in a Hold Status > 30 Days -UNE/Resale	13.04	6.67	46	45		7.06	0.66	0	5
PR-4-01-3510	% Missed Appointment - FP - Total - EEL	24.39	NA	41	NA			NA	NA	0
PR-4-02-3510	Average Delay Days - Total - EEL	2.30	NA	10	NA	1.77		NA	NA	0
PR-8-01-3510	% Open Orders in a Hold Status >30 Days -EEL	12.20	0.00	41	0		0.00	SS	0	0
PR-4-01-3530	% Missed Appointment - FP - Total - IOF	0.00	NA	1	NA			NA	NA	0
PR-4-02-3530	Average Delay Days - IOF	NA	NA	NA	NA	0.00		NA	NA	0
PR-8-01-3530	% Open Orders in a Hold Status >30 Days -IOF	100.00	NA	1	NA			NA	NA	0

MR	Maintenance & Repair										
MR-4-01-1216	Mean Time to Repair - nonDS0 & DS0 -UNE/Resale	19.47	7.00	31	4	16.75	21.04	SS	NA	0	
MR-4-01-1217	Mean Time to Repair - DS1 & DS3 -UNE/Resale	14.02	9.81	76	97	22.00	5.32	1.44	0	5	
MR-4-06-1216	% Out of Service > 4 Hours - nonDS0 & DS0 -UNE/Resale	NA	NA	NA	NA			NA	NA	0	
MR-4-08-1216	% Out of Service > 24 Hours - nonDS0 & DS0 -UNE/Resale	NA	NA	NA	NA			NA	NA	0	
MR-4-06-1217	% Out of Service > 4 Hours - DS1 & DS3 -UNE/Resale	50.00	0.00	2	1		61.24	SS	0	0	
MR-4-08-1217	% Out of Service > 24 Hours - DS1 & DS3 -UNE/Resale	0.00	0.00	2	1		0.00	SS	0	0	
MR-5-01-1200	% Repeat Reports w/in 30 days -UNE/Resale	29.91	14.85	107	101		6.35	2.45	0	10	
"NA" - no activity "UD" - under development "SS" - Small Sample										Total	95

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.

Special Provision - UNE Ordering

Sep-2011

		% On Time	Observations	Market Adj.
OR-1-04-3320	% OT LSRC - No Facility Check - POTS	98.57	1,542	\$ -
OR-1-06-3320	% OT LSRC/ASRC - Facility Check - POTS	NA	-	\$ -
OR-2-04-3320	% OT LSR Rej.- No Facility Check - POTS	NA	-	\$ -
OR-2-06-3320	% OT LSR/ASR Rej. - Facility Check - POTS	NA	-	\$ -

Total Market Adj*	\$ -
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* For allocation, any UNE Ordering market adjustment is combined with the MOE UNE market adjustment allocation.

UNE Platform allocation	40.00%	\$ -
UNE Loop allocation	60.00%	\$ -

Special Provision - UNE Flow Through

OR-5-01-3140 % Flow-Through Total-UNE POTS Platform				OR-5-03-3140 % Flow-Through Achieved-UNE POTS Platform			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
JUL-2011	85.02	207	176	JUL-2011	85.02	207	176
AUG-2011	80.07	271	217	AUG-2011	80.07	271	217
SEP-2011	80.10	201	161	SEP-2011	80.10	201	161
Overall	81.59	679	554	Overall	81.59	679	554

Market Adjustment *	\$ -
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OR-5-01-3112 % Flow-Through Total-UNE POTS Loop				OR-5-03-3112 % Flow-Through Achieved-UNE POTS Loop			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
JUL-2011	97.38	305	297	JUL-2011	97.38	305	297
AUG-2011	96.41	390	376	AUG-2011	96.41	390	376
SEP-2011	98.41	251	247	SEP-2011	98.41	251	247
Overall	97.25	946	920	Overall	97.25	946	920

Market Adjustment *	\$ -
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OR-5-01-3121 % Flow-Through Total-UNE Other				OR-5-03-3121 % Flow-Through Achieved-UNE Other			
Month	%	Observations		Month	%	Observations	
		Gross #	Flow-thru			Gross #	Flow-thru
JUL-2011	91.91	136	125	JUL-2011	91.91	136	125
AUG-2011	93.00	200	186	AUG-2011	93.00	200	186
SEP-2011	90.85	164	149	SEP-2011	90.85	164	149
Overall	92.00	500	460	Overall	92.00	500	460

Market Adjustment *	\$ -
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* For allocation, UNE-P and Other will be included with any UNE-P MOE market adjustment allocation and UNE-L with any UNE-L MOE market adjustment allocation.

Special Provision - Hot Cut - Loop Performance

		Current Month	Current Month	Prior Month	Prior Month
		CLEC Performance	CLEC Observations	CLEC Performance	CLEC Observations
PR-9-01-3520	% On Time Performance-Loop-Basic Hot Cut	100.00	20	100.00	55
PR-9-01-3523	% On Time Performance-Loop-Lg Job Hot Cut	NA		NA	
PR-9-01-3525	% On Time Performance-Loop-Batch Hot Cut	NA		NA	
PR-6-02-3520	% Installatn Trbls w/in 7 days-Loop-Basic Hot Cut	0.00	86	0.00	159
PR-6-02-3523	% Installatn Trbls w/in 7 days-Loop-Lg Job Hot Cut	NA		NA	
PR-6-02-3525	% Installatn Trbls w/in 7 days-Loop-Batch Hot Cut	NA		NA	
		Performance	Observations	Performance	Observations
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-CLEC	NA		NA	
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC-FP	18.11	166	18.49	174
		VZ Std. Dev.	Stat Score	VZ Std. Dev.	Stat Score
PR-9-08-3533	Avg Durtn HC Install Trbl-UNE POTS Loop Ttl HC	0.00		0.00	
		Greater of -	Tier II (2 mo) or	Tier III (1mo)	Total
	Market Adjustment for PR-6-02-3520 / PR-9-01-3520*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3523 / PR-9-01-3523*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-6-02-3525 / PR-9-01-3525*	\$ -	\$ -	\$ -	\$ -
	Market Adjustment for PR-9-08-3533	\$ -	\$ -	\$ -	\$ -

* For allocation purposes, any Hot Cut market adjustment is combined with the Critical measure market adjustment allocation.

% On Time Observations Mrkt Adj.

PO-4-01-6660 % Change Management Notices sent on Time (type 3,4,5) NA \$ -

* Cumulative number of delay days greater than 8 standard Delay Days*

PO-4-03-6600 Change Management Notice Delay 8 plus Days (type 1-5) NA \$ -

% Test Deck
Wgt. Failure Test Deck
Wgt.

PO-6-01-6000 % Software Validation R3 R3 \$ -

* Cumulative number of delay hours greater than 48 hour standard Delay Hours*

PO-7-04-6000 Delay Hours - Failed/Rejected Test Deck Transactions
Transactions failed, no workaround R3 \$ -

Total Market Adjustment		\$	-
UNE Platform allocation	31.43%	\$	-
UNE Loop allocation	47.14%	\$	-
Resale allocation	7.14%	\$	-
DSL allocation	14.29%	\$	-

Fair Point New Hampshire

PAP/CCAP Market Adjustment Summary FINAL

Sep-2011

	<u>Weighted Score</u>	<u>Market Adjustment</u>	
MODE OF ENTRY			
Unbundled Network Elements - Platform	-0.403	\$ 113,631	
Unbundled Network Elements - Loop	-0.024	\$ -	
Resale	-0.515	\$ 40,239	
Digital Subscriber Lines	-0.130	\$ -	
Trunks	0.000	\$ -	
Mode of Entry Total			\$ 153,870
# CRITICAL MEASURES			
1 OSS Interface		\$ -	
2 % On Time Ordering Notification		\$ -	
3 Installation Performance		\$ 53,505	
4 % On Time Performance - LNP		\$ -	
5 Hot Cut Performance		\$ -	
6 Maintenance Performance		\$ 11,999	
7 Final Trunk Groups Blocked		\$ -	
8 Collocation		\$ -	
9 Resolution Processes		\$ -	
Critical Measure Total			\$ 65,504
Individual Rule Payments:			\$ 2,748
SPECIAL PROVISIONS			
UNE Ordering		\$ -	
UNE Flow Through		\$ -	
UNE Hot Cut Loop		\$ -	
Special Provision Total			\$ -
CHANGE CONTROL			\$ -
Grand Total			\$ 222,121

Under the Plan, -1 performance scores are subject to further adjustment based on two additional month's performance.